



Subject: LOV 200 Drain Pan Fix

Date: 06/20/22

Region: U.S. and Canada **Model Effected**: LOV 200

Summary

In the past, breaking the tab of the pan cover was the only fix available for oil splashing on the pan cover. Approximately two years ago there were subtle design changes made for the fitment of the filter pan into the fryer. Since then, removing the tab is no longer an approved field fix. If there is a report of oil splashing on the lid, the issue is that the pan is not fitting into position correctly.

This can be caused by an obstruction behind the fryer or could be caused by the alignment of the plug and play connector. If there are no obstructions behind or under the fryer, then the process to adjust for the plug and play connector are:

- 1. Loosen the three bolts holding down the filter pump and motor.
- 2. Push the drain pan all the way into position.
- 3. Tighten the three bolts holding down the filter pump and motor.

If this does not correct the issue, call Technical Services.

Note: If a location has 2 or more LOV fryer's onsite, make sure the lids are not swapped. For a short time the drain pan lids were manufactured without the lip.

Questions

For further information, please contact Technical Services using one of the following options:

Email: technicalservices@hennypenny.com

Call:

- U.S. and Canada: +1-800-417-8405
- Global: +1-937-456-8405

Text: +1-937-456-8405

<u>Live chat</u> via the Henny Penny website, extranet, or customer support website.

Try our Henny Penny Service YouTube Channel: www.youtube.com/hennypennyservice.